

Terms and Conditions - the most important information

General information

Unless expressly agreed otherwise, all transactions between Snowsports Saanenland (SSSL) and its customers are subject to these General Terms and Conditions (GTC's). The object of the company is the operation of a snow sports school. In particular, this includes services such as teaching the skills of skiing, snowboarding and all other Snow Sports disciplines, without guarantee of a specific training success.

Service Promise

The payment of the service offer constitutes the contractual relationship. Both the services paid for on site and the online reservations are considered confirmed bookings. The SSSL undertakes to comply with the offer sold, including the points listed below.

The SSSL guarantees the service only if payment has been made in this respect. For reservations not made online, the credit card details (card type, number, expiry date and security code) are required as a guarantee.

In principle, the snow sports instructors teach in all weathers; booked lessons can only be cancelled if the mountain railways cease operation and teaching is therefore impossible.

Group Lessons

Group lessons take place from three participants. If a group is reduced to less than three participants or it would be required by the organization, the SSSL reserves the right to combine groups with similar strengths or different meeting points. Due to the flexible organization, it is also possible to change teachers.

Private Lessons

In the event of late arrival or premature termination of the activity, there is no entitlement to a refund.

Ticket of the snow sports school

The use of the lifts is not included in the tickets of the snow sports school. The SSSL does not provide any compensation for lost lesson times caused by cableway and lift system failures.

Tickets for lessons are personal and non-transferable.

Refund

Refunds will only be made in the event of accident or illness on presentation of a local medical certificate. For the refund of cancelled bookings, the same payment instrument as used in the original transaction will be used or will be made by bank transfer.

Prices

The prices quoted are in Swiss francs. The prices are VAT-free. In addition to payment in cash, the usual debit and credit cards and also Twint (except AMEX) are also accepted at the sales offices.

Cancellation

Cancellations up to 7 days before the first lesson are free of charge. From the 6th to 1 day before the first lesson, 50 % of the total amount will be charged. If you cancel less than 24 hours before the first lesson, the full fee will apply.

The SSSL reserves the right to replace an unpaid reservation of group or private lessons with paid bookings.

Change and postponement

Changes and postponements of the booking up to 1 day in advance are free of charge. If the booking is changed on the same day in less than 24 hours, the entire day will be charged. An additional fee of CHF 50.- will be charged if postponed to another day.

Redemption Conditions

The teaching days attended will be charged according to the tariff. Each started day will be charged in full.

Liability

The SSSL is not liable for accidents that occur before, during and after snow sports lessons and competitions. The conclusion of an accident or liability insurance is the responsibility of the participants.

Data Protection

The SSSL reserves the right to use any picture material for marketing purposes. Guests may revoke their permission to use and pass on data and images at any time by sending a message to info@snow-sports.ch to this effect. The data necessary for the business transaction will nevertheless be treated confidentially.

Content of the Online Offer

The SSSL (hereinafter referred to as "author") assumes no liability for the topicality, correctness, completeness or quality of the information provided. Liability claims against the author relating to material or immaterial damage caused by the use or non-use of the information provided or by the use of incorrect or incomplete information are generally excluded, unless the author can be proven to have acted with intent or gross negligence.

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For illegal, incorrect or incomplete contents and in particular for damages arising from the use or nonuse of such information, the provider of the page to which reference is made is solely liable, not the party who merely refers to the respective publication via links.

Choice of law

Swiss law applies.

Place of jurisdiction, place of performance and choice of law

Place of performance is the central location of the Snowsports Saanenland. The place of jurisdiction for disputes is Thun. The contract language is German.

Subject to change without notice.